



Broadbents Solicitors

Derbyshire law firm DRAFTS IN VOICE-TO-TEXT TECHNOLOGY EXPERTS

SpeechWrite Digital was commissioned by Derbyshire solicitors Broadbents to improve and modernise connectivity across the law firm's regional offices. Broadbents advise clients on all aspects of modern law practices, including criminal defence, family law, conveyancing, wills and probate. Emerging technology advancements led the firm to consider the improvements that new technologies could provide.

THE CHALLENGE

Derby-based solicitors Broadbents began in 1794 from a solitary office, but nowadays expansion has resulted in four regional offices across Derbyshire. SpeechWrite Digital was initially engaged in 2008 to create an automated author-to-secretary process of routing electronic files. This upgrade provided Broadbents with a considerably more efficient documentation process – broken or misplaced tapes were no longer an issue and dictated files could be uploaded for transcription instantly, as soon as the author's dictation device was docked to a PC.

OBJECTIVE

- Modernise and improve connectivity across four offices

SOLUTION

- Dragon Professional Group

THE BENEFITS

- Cloud-based storage accessible across multi-sites
- Maximises clerical resources
- Added level of administrative support
- Centralised workflow
- Better workload planning
- Unprecedented accuracy rates
- Three times faster than audio typing



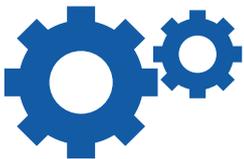
“By integrating voice recognition... ensures we can maintain quick and efficient document turnaround...”

As the firm continued to grow and with fresh technological advances available, Broadbents worked closely with SpeechWrite Digital to take advantage of technological improvements to meet its increasing client demands and tight deadlines. The company recognised that the document processing needed further improvements to reduce bottle-necking of pending typing tasks at the transcription stage.

THE SOLUTION

SpeechWrite Digital installed a voice recognition programme, which involved voice-to-text being utilised as the bridge between author and secretary. Speech can now be drafted into text instantaneously. SpeechWrite incorporated

elements of voice recognition software into the firm’s current SpeechExec Pro solution, recommending Dragon Pro, a leading voice recognition solution, which offers unprecedented accuracy and quick turnaround of legal documentation, by applying instant voice-to-text.



“ By integrating voice recognition into the digital dictation system, we have found that we can dictate and distribute any letter, statement or court application within an hour. This ensures we can maintain quick and efficient document turnaround across our offices, even during busy periods. ”

James Last,
Senior Partner for Broadbents Solicitors

▶ **The addition of cloud-based storage, accessible across the company’s four regional offices, ensures everyone is working on the same page. Audio transcriptionists from any of Broadbents’ offices can import and transcribe any fee-earner’s work, which allows the clerical team to better plan working days around urgency, holiday absences and congested timeframes.**

For more information please contact our team:

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