

# KWB Property Management

## Midlands Commercial Property Agents

GO MOBILE WITH  
SPEECHWRITE 360

With a wealth of experience and knowledge for the commercial property industry KWB are a specialist property consultancy focused on the Midlands region, with offices in Birmingham and Solihull.

Having been established now for 30 years, the company delivers solutions for occupiers, owners, developers and property companies. KWB is the leading independent firm of commercial property agents for offices and industrial units in Birmingham, Black Country, Solihull and West Midlands.

### THE CHALLENGE

KWB were using an out-dated dictation solution that was fast becoming obsolete. The incumbent system was not designed for mobile working with authors having to wait until they got home or in the office to dock dictation work, allowing them to send documents to the admin team for transcription.

The firm wanted a new future proofed solution that would be designed for mobile and remote working allowing for a quicker and more streamlined documentation process.

Joanne Spencer, Office Manager said “an important consideration of the new system was the ability for our Property Managers to work remotely. Creating a solution that would allow them to work anywhere at anytime; responsiveness to clients is paramount in the industry we work in.”

### OBJECTIVE

- Upgrade to a mobile digital dictation solution

### SOLUTION

- SpeechWrite 360

### THE BENEFITS

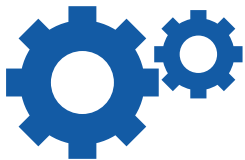
- Future proofed solution
- Increased productivity
- Easy file generation
- Increased profitability
- Remote working
- Use of mobile phones to dictate

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## THE SOLUTION

KWB chose SpeechWrite 360 as their new dictation and workflow solution which allows users to dictate anywhere, e-sign completed documents and manage the full document workflow within mobile, tablet and desktop applications.



Joanne Spencer commented, “As well as the obvious benefits of mobile working, there was no need to purchase any additional hardware as the team of Property Managers all use the mobile 360 app to dictate on their I phones.

They can review, edit and approve documents on the app sent from our secretaries – we have reached a new level of flexible working with SpeechWrite 360 which has benefited our property managers, secretaries and most importantly our clients.”

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Joanne Spencer,  
KWB

► **SpeechWrite supported KWB Property Management throughout the whole journey from software deployment, training, installation, and ongoing technical support.**

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