



# Parkway and Holmside Medical Groups



## SpeechWrite instigates digital solution TO NEWCASTLE MEDICAL PRACTICES

Parkway Medical Group and Holmside Medical Group are two general practices in the West End of Newcastle-upon-Tyne. Parkway treats minor ailments onsite, as well as providing specialist management of ongoing long-term conditions, with clinics covering a wide range of healthcare issues. Holmside offers high-quality family GP services, through a forward-thinking flexible group of doctors and healthcare professionals, who have treated generations of local families.

### THE CHALLENGE

Both practices are busy on a daily basis. Parkway employs 21 staff looking after 8,200 patients, while Holmside has 28 staff caring for 9,500 patients. The practices were already using digital technology, but sought to integrate an upgrade to Enterprise software into the existing EMIS Web technology. Dictation and document generation is a vital part of the practices, with time-sensitive, confidential material transferred between doctors, medical consultants and secretarial staff. As a result of software upgrades and digital advances, the existing Olympus digital dictation solution became obsolete, so a replacement was required.

### OBJECTIVE

- Digital dictation upgrade

### SOLUTION

- Philips SpeechExec Enterprise with EMIS Web integration

### THE BENEFITS

- Integrated with EMIS Web
- Uncompromised security
- Easy to use
- Maximised efficiency
- Support package
- Hygiene friendly
- Real-time dictation flow.

